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Samsung email not syncing s9

Accessibility Center Go to main content Step 1 of 46 Find Accounts Slide your finger down from the top of the screen. Step 2 of 46 Find Accounts Press the settings icon. Step 3 of 46 Find Press Cloud Accounts and Accounts. Step 4 of 46 Find Accounts Print Accounts. Step 5 of 46 Create a new Press Add Account email account. Step 6 of 46 Create a new Press Email account. Step 7 of 46 Enter the email address Press the email address and key in your email address. Step 8 of 46 Enter your password Press password and key in password for your email account. Step 9 of 46 Enter password Press LOGIN. Step 10 of 46 Enter your password If you see this screen, your email account has been recognized and automatically set up. Follow the on-screen instructions to enter more information and finish setting up your phone. Step 11 of 46 Select server type Press POP3 account. Step 12 of 46 Enter username Press the box under Username and enter the username for your email account. Step 13 of 46 Enter an incoming server Press the box below the POP3 server and type a key in the name of your email provider's incoming server. Step 14 of 46 To turn off encryption for incoming e-mail messages Press the drop-down list under Security Type. Step 15 of 46 Turn off encryption for incoming e-mail messages Press no to turn off the feature. Step 16 of 46 Enter an incoming port Press the box below port and type 110. Step 17 of 46 Turn delete e-mail messages on the server On or off Press the drop-down list under Delete email from server. Step 18 of 46 Turn delete e-mail messages on the server on or off by pressing never keep e-mail messages on the server when you delete them on your phone. Step 19 of 46 Turn on or off deleting e-mail messages on the server by pressing the When deleted from your Inbox button to delete e-mail messages on the server when you delete them on your phone. Step 20 of 46 Enter an outgoing server Press the box under the SMTP server and enter the name or IP address of your email provider's outgoing server. Please note that if you cannot send e-mail messages when using the outbound e-mail provider server, enter the smtp.vodafone.net.au key (vodafone outgoing server). Step 21 of 46 To turn off encryption for outgoing e-mail messages Press the drop-down list under Security Type. Step 22 of 46 Turn off encryption for outgoing e-mail messages Press no to turn off the feature. Step 23 of 46 Enter outgoing port Press the box below Port and type a key in the 25th century. Step 24 of 46 Turn SMTP authentication on or off By pressing the indicator next to Authentication, it is required to turn the feature on or off before sending emails. Please note that if you are using vodafone's outgoing server, turn off SMTP authentication and leave the username and password fields blank. Step 25 of 46 Turn SMTP turn on or off On or off Press the box under Username and enter the user name of your outgoing server e-mail. Step 26 of 46 To turn SMTP authentication on or off Press the box under Password and and in the password of your email provider's outgoing server. Step 27 of 46 Turn SMTP on or off or off, press 28 of 46 To return to the home screen Press Home to return to the home screen. Step 29 of 46 Find Email Slide your finger up on the screen. Step 30 of 46 Find Email Press Samsung. Step 31 of 46 Find Email Press email. Step 32 of 46 Turn email notification on or off Slide your finger to the right from the left side of the screen. Step 33 of 46 Turn email notification on or off Press the settings icon. Step 34 of 46 Turn e-mail message press notifications on or off. Step 35 of 46 Turn email message notifications on or off Press the indicator below the email account you want to turn the feature on or off. Step 36 of 46 Turn e-mail message notifications on or off Press Return. Step 37 of 46 Turn on email message synchronization Press the account you want. Step 38 of 46 Turn on email sync Press the button next to sync account to turn on the feature. Step 39 of 46 Enter the name of your Press account name. Step 40 of 46 Enter the name of the email account Key in the name you want for the email account, and then press OK. Step 41 of 46 Enter the sender's name Press your name. Step 42 of 46 Enter the sender's name Key in the sender's desired name, and then press OK. Step 43 of 46 Select settings to retrieve new e-mail messages Press sync schedule. Step 44 of 46 Select settings to retrieve new e-mail messages Press set sync schedule. Step 45 of 46 Select settings to retrieve new e-mail messages Press the settings you want. Step 46 of 46 Return to the home screen Press Home to return to the home screen. About 4 or 5 days ago, my S9+ (mobile on the latest firmware) running samsung email app stopped syncing email to my work account (c365) and personal (hotmail) account. It will not automatically sync or manually sync. I spent all day today solving problems and found that if I turn off wifi then it will sync email, but when I turn on the wifi, it stops working even if everything else works. After further troubleshooting, I found that when I connect my phone to my vpn job using wifi, then it syncs again (both accounts). When shut down, it stops syncing. After the power cycle it will also sync once via wifi and then stop. I cleaned the application cache, went into recovery mode, and cleaned the system caches, still have the same problem. I tried to uninstall the latest update for the email application, but it won't let me uninstall it. Anyone else see this problem on the latest software and found a solution? Page 2 15 comments If you have an Android cell or tablet that has stopped automatically receiving emails, there are several places to explore. Completely the thing you should do is turn off the cell/tablet, then turn it up and see if everything works. If this doesn't clear the problem, the steps below should start automatically syncing your email. CONNECTIVITY AND POWER SETTINGS: Troubleshoot email synchronization issues The Android device is the same as on any other device, start by turn everything off and see if syncing works. Specifically, turn off WiFi and turn off power saving. 1: In settings (swipe down from top), press and hold POWER MANAGE > press and hold power saving mode > make sure to limit all background data is turned off (is gray) 2: Make sure you have an Internet connection. Try surfing in your browser. If you can't, the connection is a problem. SYNC SETTINGS: 3: In settings (swipe down from top) make sure SYNC 4 is turned on: Press MICROSOFT EXCHANGE ACTIVESYNC or another email account is included in the sync account list 5: Make sure your email account is part of the NOTIFICATION account list: Maybe sync works, but your email notifications are turned off. 6: In settings (swipe down from top) > click NOTI. SETTINGS > Email (or any email app you use) Follow these steps: Go to the home screen > swipe up or down > Tap settings > Tap cloud and accounts > Tap accounts > Tap the account you want to sync, > Tap other options > Tap sync settings > touch the slider next to the Samsung Internet . The image representation of the above settings is as follows: #Samsung #Galaxy #S9 is one of the best smartphone models that can be used when sending and receiving emails. This is due to the fact that the phone has a large 5.8 inch Super AMOLED display that is large enough to make reading and composing emails relatively easy. The phone comes with an email app that can be easily configured with any email address. However, there are cases where there may be some problems that we will deal with today. In this latest installment of our troubleshooting series, we'll be looking at the Galaxy S9 email app, which isn't working. If you own a Samsung Galaxy S9 or other Android device, then feel free to contact us using this form. We will be happy to help you with any concerns you may have with your device. This is a free service that we offer without obligations. However, we ask that when you contact us, they try to be as detailed as possible in order to make an accurate assessment and provide the right solution. Problem: I hope you can help. I'm trying soft reset, installing the latest version of Android software, etc. After my S9 for a week, suddenly I can't do anything with emails except reading. I can't answer or pass on. If I click on it, nothing's going to happen. This is a huge problem for me as I have to do for work. I have an aol personal account and 2 outlook accounts for each of the two posts. I don't know what else to try or who to ask. I feel that uninstalling and reinstalling will not be the answer because I have a similar problem with another application, and I thought maybe it is not It's just a calorie counting app. I can put things in it, but if I try to delete something, delete it, happens when I click on delete. I haven't changed any settings on my phone, the only thing I did otherwise was use it in a car that I don't usually use, and so it was a different Bluetooth connection. Please help! Solution: If you have a problem with your phone's email app, the first thing you need to do is clear the cache and email app data from the app manager. This resets the email application. Note that you will need to set up your email account again as soon as it's done. On the home screen, swipe up or down from the center of the display to access the app screen. Go to Settings and then Apps.Make sure all apps are selected (top left). Locate and select an email app. Click Storage.Tap CLEAR CACHE. Return to the home screen, swipe up or down from the center of the screen to access the app screen. Go to Device Maintenance Storage Settings (bottom right). Click CLEAN. Try checking to see if the problem still occurs. If they then try to download another email app from the Google Play Store, make sure the problem occurs while using the app. If the above steps fail to resolve the issue, then you should consider performing a factory reset. Be sure to back up your phone's data before resetting. On the home screen, swipe up in a blank space to open the Apps panel. Tap Settings > Cloud & Accounts > Backup & Restore. Click the following scroll bars to see the settings you want: Back up data, Auto-restore. Click the Back button (bottom right) until you reach the Settings main menu. Click General Management > Reset > Factory Data Reset. Go to the bottom of the screen and tap RESET > DELETE ALL. If your screen lock is turned on, enter your credentials. If you're prompted to verify your Samsung account, enter your password and tap CONFIRM. Wait for the device to complete the reset sequence. Sequence.

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